SAN BENITO COUNTY

HEALTH & HUMAN SERVICES AGENCY

PUBLIC HEALTH SERVICES
Healthy People in Healthy Communities

HEALTH ADVISORY

Date: May 14, 2020

To: Healthcare providers, pharmacies

From: David Ghilarducci, MD, FACEP, Interim Health Officer

Subject: **COVID-19 Testing Site Available to the General Public in San Benito County**
Health care providers are encouraged to refer their patients and their patient's families to these COVID-19 testing site

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In order to increase the availability of testing for COVID-19, the State of California has partnered with OptumServe, a Federal health care provider, to provide California communities with additional testing sites. San Benito County was selected to host a community testing site which was launched on May 05, 2020 at the Veterans Memorial Building located at 649 San Benito Street in downtown Hollister. Testing by appointment only is available from 8:00 am to 8:00 pm Sunday through Thursday for the next several weeks.

Testing will be available to all residents with a focus, but not limited to underserved populations, healthcare employees, essential workers and those over 60 years of age and those with chronic illnesses. Medical assessments will not be conducted at the testing site and individuals who are unwell are encouraged to call their medical providers. Health care providers are encouraged to refer their patients and their patient's families to the COVID-19 testing site accordingly. The referral does not require a physician's order. OptumServe staff at the testing site collect nasopharyngeal specimens from individuals and submit them to Quest Laboratories. OptumServe staff will notify individuals of their test results within 3-5 days. Public Health Services is notified of test results through the California Reportable Disease Information Exchange (CalREDIE).

All County residents are eligible for COVID-19 testing, regardless of insurance status. There is no out-of-pocket cost for individuals. **Appointments are required and no walk-ins are permitted.** Appointments can be made by registering at https://lhi.care/covidtesting or by calling 1-888-634-1123. Individuals must provide their unique registration authorization number at time of check-in.

For more information about COVID-19, go to the Centers for Disease Control (CDC) website at https://www.cdc.gov/coronavirus/2019-ncov/index.html, call 211 or text "COVID19" to 211211 or visit the San Benito County Public Health Services website at http://hhsa.cosb.us/publichealth/.

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Health Alert: Warrants immediate action or attention.

Health Advisory: Provides information for a specific incident or situation; may not require immediate action.

Health Update: Provides updated information regarding an incident or situation; unlikely to require immediate action.

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