

JOIN OUR REGISTRY!

Our Mission is to enhance the availability and quality of In-Home Supportive Services and personal assistance services. To assist those consumers who need help with their daily essential tasks with the purpose of helping them to remain safely in their own homes.



ADULT SERVICES DIVISION

APS

831.636.4190

1111 San Felipe Rd., Ste. 205

IHSS

831.630.5153

1111 San Felipe Rd., Ste. 205

PUBLIC AUTHORITY

831.634.0784

1111 San Felipe Rd., Ste. 108
Hollister, CA 95023

pa-ihss@sanbenitocountyca.gov

referralpa@sanbenitocountyca.gov



Public Authority for In-Home Supportive Services



San Benito County
Public Authority for IHSS
831.634.0784

pa-ihss@sanbenitocountyca.gov

1111 San Felipe Rd., Suite 108
Hollister, CA 95023



What is the Public Authority Registry?

The Public Authority Registry is a free and voluntary referral service that primarily focuses to connect IHSS recipients (consumers) with pre-screened and background-checked Independent Providers (IP's) who can provide the authorized care and support services.

The Public Authority manages a registry where consumers can request a list of potential providers based on their needs and preferences, streamlining the process of finding qualified providers.

Our goal is to provide services that support a positive and productive relationship between the consumer and provider.

WHAT IS IHSS?

In-Home Supportive Services (IHSS) program provides services to eligible aged, blind, and/or disabled individuals. The goal of this program is to allow people to remain safely in their own homes and avoid the need for out of home care. IHSS is a county-administered and medi-cal based program who can pay a family member or someone from our registry to assist individuals for IHSS authorized services.

An IHSS Social Worker will conduct a home visit to assess your needs and determine your eligibility for In-Home Supportive Services (IHSS). The social worker will evaluate your ability to perform daily tasks, considering your medical conditions, living situation, and any support you receive from family or friends, to create a personalized service plan.

If you are eligible for IHSS Services and need to hire a provider. Please send your request to email or call the Public Authority at 634.0784.

ReferralPa@sanbenitocountyca.gov

NEED HELP FINDING A PROVIDER?

The Public Authority staff can assist you with finding a suitable Individual Provider (IP) by generating a customized referral list of providers who can best fulfill your needs, preferences & availability.

The consumer is the “*employer*”, you are responsible to interview, hire, train, supervise and may terminate the provider. Both the consumer and the provider are required to follow to the IHSS program rules and the User Registry Agreement (if applicable). Failure to comply with these rules can result in suspension or removal from the Registry.

A registry Independent Provider (IP) has successfully completed the following steps:

- a. Complete a Registry Application
- b. Pass References
- c. Pass a Questionnaire
- d. Attend an Orientation
- e. Pass a Criminal Background Check

“Caring for others is a rewarding job.”